◈ Pipkins Enterprises

2646 South Loop West, Ste 505D Houston TX 77054 url: www.pipke.com

Network Administration
IT System Support

Help / Desk Solution

Office network support

Network Administrator Monthly Maintenance
1) Document network infrastructure
2) Perform maintenance operations on all work stations
3) Monitor network use of all workstations
4) Monitor network use for malicious activity
5) Perform software updates on all workstations each month
6) Perform on site workstations repairs
7) Install new hard and software on site (Hardware & Software not included)

24 hour Help Desk and online support including remote access monitoring
1) Provide office personal with desktop support
2) Provide network monitoring of Virus and Adware protection systems
3) Provide virus and adware protection for workstations
4) Removal and repair of network workstations from virus and adware infections
5) Perform workstation repairs online
6) Provide on site repairs of workstation during business hours not repairable online

Call today and get a quote for your office network!

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Network monitoring and troubleshooting is very important to the overall system health. No matter how well a system has been designed or operated, there will always be issues that occur that will affect the network—from hardware failures to user errors. All the functionality of a reliable, available, and secure network infrastructure starts with the selection and proper maintenance of the hardware and basic services that form the foundation of that infrastructure. Continued monitoring of a network system is the only proper way to kept a system working.

Each month Pipkins Enterprises could perform and schedule proper maintenance on your network. Repair computer workstations that need repair. Setup backup procedures for the network. Devise and document network set up for future growth. Implement new hardware as needed. Pipkins Enterprises could also provide training on how to use the network. To enable the staff to be more efficient in the use of the computers at your place of business. We can provide the following services for your business:

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If you have any questions about our network support services call 281-589-0328 or e-mail us at cpipkins@dirforbusiness.com

Charles J. Pipkins Jr.
Pipkins Enterprises